



3354 Hwy 160 West, Fort Mill, SC 29708 – (803) 547-8191 – www.palmettopethospital.com

Boarding Information

Palmetto Pet Hospital is proud to provide the highest level of personal pet boarding care. Our guests stay in comfortable and clean kennels that provide the utmost health and safety. Every dog will receive multiple attended trips outside for bathroom and exercise breaks. Our commitment to you is to care for your pets as if they are our own.

For our canine campers we offer state-of-the art indoor runs complete with natural light. Supervised playtime based on size and personality and of course, lots of cuddles and love from our staff to ensure your camper feels right at home.

For our feline campers, we offer a “No Dog’s Allowed” area with large picture windows where our campers can feel at home with privacy, peace and quiet.

Policies

What is the boarding drop off and pick up times?

Palmetto Pet Hospital offers drop-offs Monday- Friday 7:30am to 9:00am and 3:30pm to 5:30pm.

Pick-up is available Monday- Friday 7:30am to 9:00am and 3:30pm to 5:30pm.

There is no pick-up or drop-off between the hours of 9:00AM and 3:30PM

How do you calculate boarding fees?

Effective January 1, 2021

Canines

\$35.50/day Regular Run

\$41.50 Large Run (Only 2 available)

\$10.90 per day to board share

Felines

\$24.70/day

What is your boarding cancellation policy?

Boarding reservations can be cancelled without charge if we receive notice 48 hours prior to the scheduled arrival time. Cancellations within the notice period are subject to a fee of \$26.00 per animal (\$50.00 for a holiday season cancellation)

What are your vaccine requirements?

Palmetto Pet Hospital requires Rabies, Bordetella; Distemper & Parvo-virus (DAP), Fecal Parasite Test for our canine campers. Rabies and FVRCP are required for our feline campers. All vaccines need to have been given at least a week prior to boarding.

Can you administer my pet's medications and supplements?

Palmetto Pet Hospital is pleased to administer medications, provided they are provided in the original container containing the pharmacy label. Prescription medications are charged at \$5.50 per day administered. For non-prescription supplements, we require the original bottle with written instructions. Owners are required to complete the medications section on their pet's registration form.

Can I bring my pet's food?

We strongly encourage owners to provide their pet's regular diet for their entire length of stay. **All food must be provided in individual meal portions.** All food containers must contain the pet's name and feeding instructions.

What if I don't provide my pet's food?

Palmetto Pet Hospital is pleased to provide a **Hills non-prescription** diet for our boarding patients who do not provide their own diet. The charge for kennel supplied meals is \$2.20 per meal for pets under 40lbs and \$4.40 per meal for 41lbs and greater.

Can I bring my pet's bedding and toys?

Palmetto Pet Hospital provides soft kennel blankets for all boarders. Owners may choose to bring additional items however **all items must be marked** with the pet's name to ensure all items will be returned to their owners.

Admission & Discharge Information

Pets being bathed or groomed prior to discharge may be picked up after 4:00pm. Drop off and discharges are made during set hours only. Pets should be picked up on the agreed day of discharge. If your pet is not picked up by the scheduled date, a \$26.00 additional boarding fee will be charged for each day that is not scheduled.

Payment Information

Payment is due at the time of check-out. We accept cash, VISA, MASTERCARD and DISCOVER cards.

Talent Release Information

Palmetto Pet Hospital loves to take pictures of our happy boarders for our company website and Facebook page. All photos are the property of Palmetto Pet Hospital.